

## Easier Access to Important Information

A simplified *Summary* box gives you quick access to the most important information.

Find important bill messages, energy efficiency or safety tips below the *Summary* box.

## Data to Analyze Account Activity

Analyze comparison graphs complete with 13 months of your usage and historic temperature data to help you understand why bill amounts may fluctuate from month to month.

## Convenient Payment Slip

The bottom portion of your bill may be torn away and submitted using the enclosed return envelope. Or you can save a stamp by paying online at Vectren.com for free.

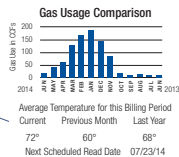


**Billing Date:** Jun 25, 2014  
**Date Due:** Jul 12, 2014  
**Amount Due:** \$XX.XX  
**Amount Due after Jul 12, 2014** \$XX.XX

### Energy Tip

Close draperies and blinds during the day to keep the heat of the summer sun out of the home, giving some relief to your air conditioner.

Turn off the ceiling fan when not in the room. Ceiling fans cool people - not rooms. If the room is unoccupied, turn off the ceiling fan to save energy.



Vectren: 1-800-227-1376 | Call Before You Dig: 811 or 1-800-382-5544 | Relay Indiana: 1-800-743-3333  
Visit [www.vectren.com](http://www.vectren.com) for questions, energy tips, account information and more.

### Your Account Information

**Account Number** XX-XXXXXXX-XXXXXXX X **Previous Bill Amount** \$XX.XX  
**Payment(s) Received** \$XX.XX  
**Balance Carried Forward** \$X.XX  
**Service Address:**  
John Q. Customer  
Janie C. Customer  
Vectren Delivery and Supply  
Charges \$XX.XX  
Charges This Period \$XX.XX  
**Total Amount Due** \$XX.XX

### Detailed Account Activity

#### Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	COF Used	Therm Conversion	Pressure Factor	Gas Rate	Therms Used This Period
XXXXXXX	05/07/14 06/21/14	45	4592A 4624A	32	1.018900	1.00000	RES 210	32.605

**Distribution & Service Charges** \$XX.XX  
**Gas Cost Charge** \$XX.XX

**State Sales Tax** \$XX.XX  
**Total Gas Charges** \$XX.XX

**New! Meter Data Now in Table Format**  
Meter data has been simplified and is now displayed in a table under the *Detailed Account Activity* section.

Please return this portion with your payment made payable to Vectren.



**Change of address or phone?**  
Contact Customer Service at  
1-800-227-1376.

Account Number: XX-XXXXXXX-XXXXXXX X

# 00002566

I=0000

John Q. Customer  
123 Vectren St.  
Noblesville, IN 46060

**Date Due:** Jul 12, 2014  
**Amount Due:** \$XX.XX  
**Amount Enclosed:** \$ \_\_\_\_\_  
**Amount Due after Jul 12, 2014** \$XX.XX  
Allow 5 business days for mailing

Write account number on check and mail to:  
CenterPoint Energy  
P.O. Box 1423  
Houston, TX 77251-1423

XXXXXXXXXXXXXXXXX07091400000035650000035339

Your *Account Information* section contains a basic look at your account and current statement.

*Detailed Account Activity* section of your bill provides an in-depth look at your statement, including a complete breakdown of charges.

### About Natural Gas Charges

The **Distribution & Service Charges** line details the amount you pay for the distribution and delivery of natural gas to your home or business.

The **Gas Cost Charge** line reflects the dollar-for-dollar pass-through cost of the natural gas your home or business consumes; Vectren cannot profit from nor mark up this price.

The *Payment Summary* box includes a final review of your current charges.

For questions or assistance reading your bill, please contact a Vectren Customer Service Representative at 1-800-227-1376 or visit our Live Chat feature on [www.vectren.com](http://www.vectren.com).